

Reservation termination Policy

The agreed terms are mandatory to both parties, and they may be changed if both parties agree to terminate them.

The only exceptions to terminate the agreed terms are the following ones:

1.- For government decision that forbids the entry to the country on the beginning of the course, and in consequence the resident cant access to it`s educational center, the refund of the reservation and other amounts will be done.

2.- In case the educational center closes, the refund will be done the next month that the study impossibility occurs. It must be certified that the educational center has been officially closed permanently by an academic certificate of the educational center.

It will not be considered an official closure of the educational center if they continue with on-line courses, even they closed their educational center buildings or offices.

3.- At the time of application and acceptance of an accommodation offer, you are acquiring the commitment to pay the full accommodation that you are requesting, not considering of how the payment it done or if it`s decided to abandon the accommodation after the beginning of the accommodation or at the end of it. The cancelation or abandon (voluntary or motivated by a partial or complete definitive) of the residence will not give rights to get back the payments that already have been done and will not exonerate the commitment acquired by the resident of the payments of the missing dates.

4.-The refund will be done on the two mentioned cases, it will be done in the next 10 days of the consolidation confirmation of the payments with the bank that have been done previously by the resident and attending to the date that the resident has left it`s room empty in favor of Funway Academic Resort.